

Office of Finance (Systems & Transformation)

Bank Reconciliation

SMU Financial Services (Accounts Receivable) Bot 1

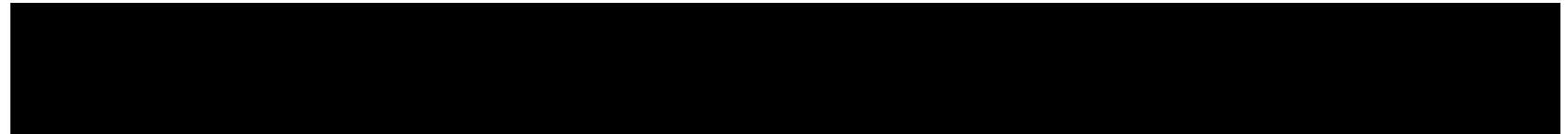
Process Overview

Last Updated: 26 June 2024

| Personnel

For any request of changes to workflow, kindly contact:

Process Owner(s):



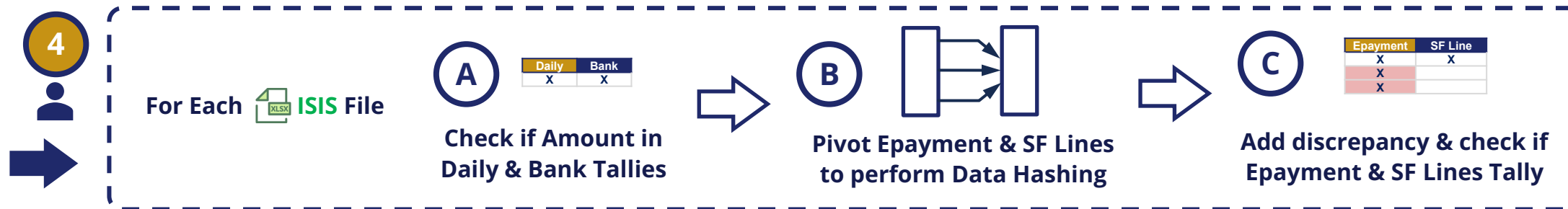
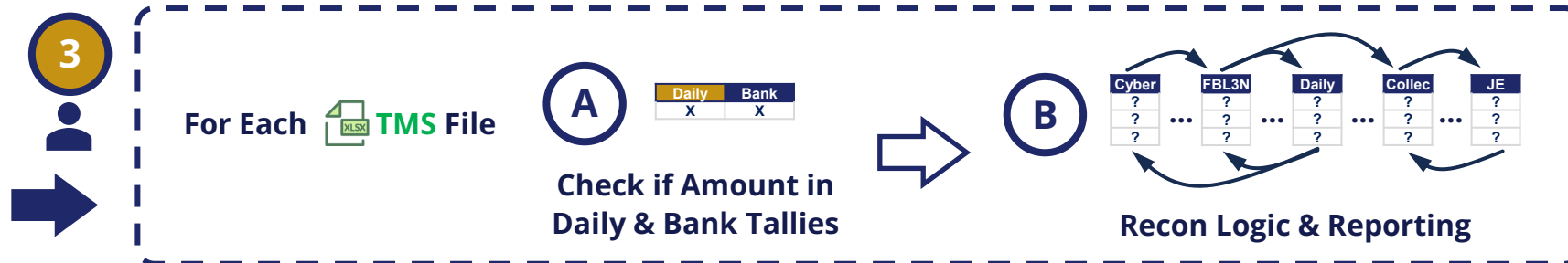
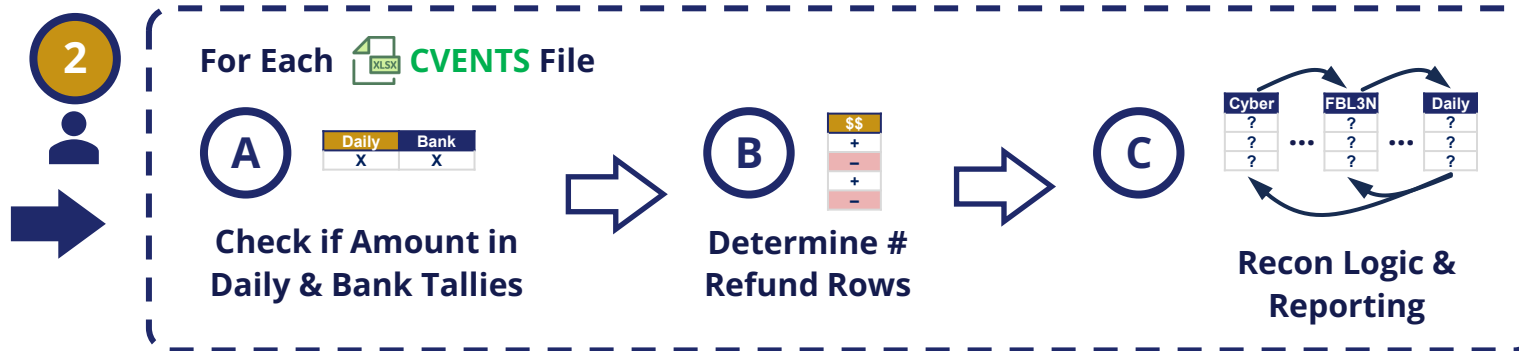
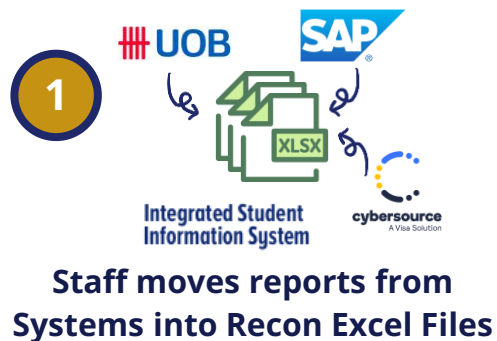
Developer(s):

Ernest Ng
ernest@goru.sg

Process Transformation Workflow Overview

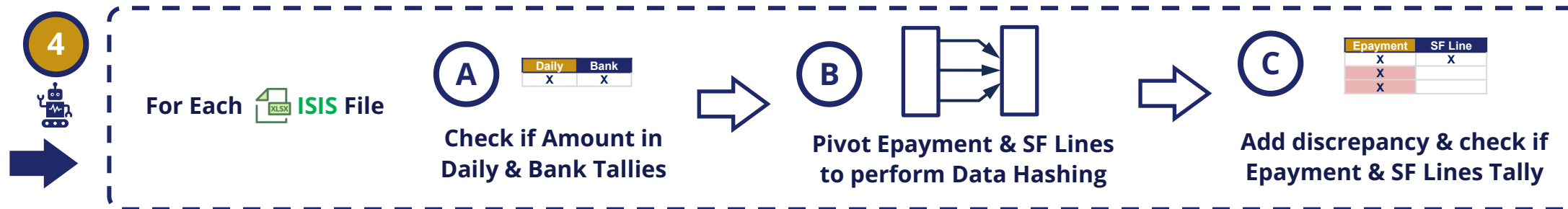
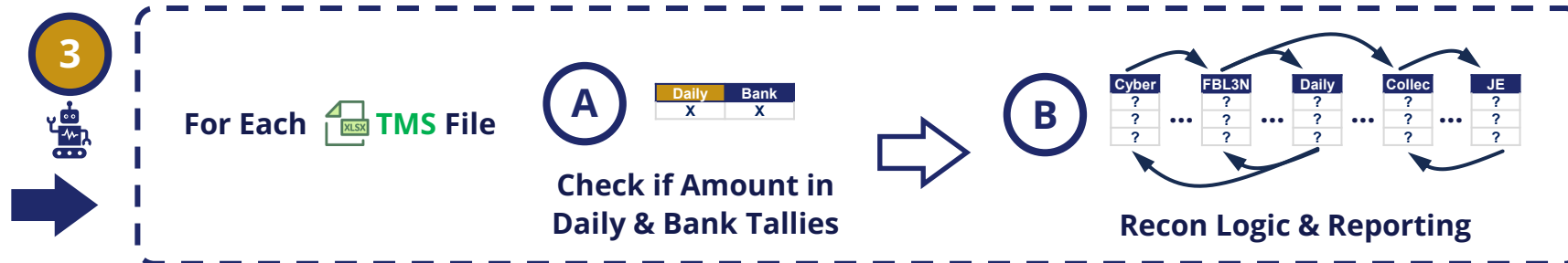
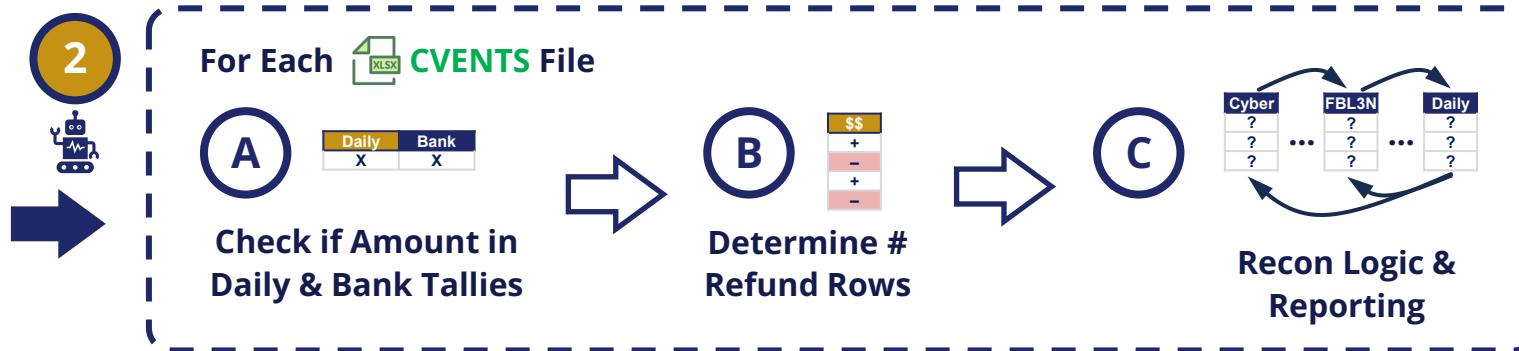
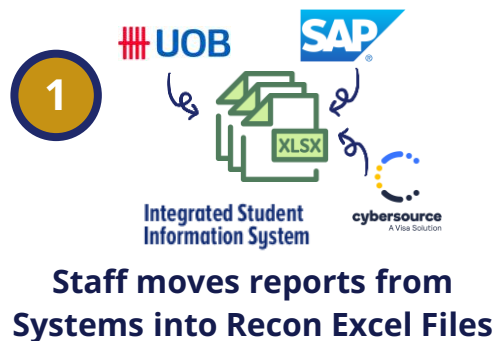
1. Before RPA

Each CVENTS : 30 mins
Each TMS : 30 mins
Each ISIS : 120 mins



2. After RPA

Each CVENTS : 1 min
Each TMS : 1 min
Each ISIS : 1 min



Time Saving Statistics

With RPA implementation, the manual effort is reduced to **25 minutes**. The robot also carries out faster exception handling which optimizes decision-making.

	Time Taken	
	Before RPA	After RPA
Data Processing	180 mins	3 mins
Human-in-the-loop	20 mins	22 mins



Thank you
谢谢
Terima Kasih
நன்றி